



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3733921
Dated/दिनांक : 22-08-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	12-09-2023 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	12-09-2023 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Expenditure
Organisation Name/संगठन का नाम	Controller General Of Accounts (cga)
Office Name/कार्यालय का नाम	Public Financial Management System
Total Quantity/कुल मात्रा	14
Item Category/मद केटेगरी	Blade Server (V2) (Q2) , Chassis for Blade Server (V2) (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	153 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण	
Primary product category	Blade Server (V2)
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	5 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	30700000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	614000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Sr Accounts Officer (PAO-PFMS)

Public Financial Management System, Department of Expenditure, Controller General of Accounts (CGA), Ministry of Finance, 3rd floor, Shivaji Stadium Annexe Building, Shaheed Bhagat Singh Marg, New Delhi - 110001. (Shri J N Koli)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
--	----

Details of the Competent Authority for MII

Name of Competent Authority	Smt. Nirjala Sitharaman
Designation of Competent Authority	Hon'ble Finance Minister
Office / Department / Division of Competent Authority	Ministry of Finance
CA Approval Number	MoFDoEIDNoteNo.A-12034/23/2021-Ad.I
Competent Authority Approval Date	25-08-2022
Brief Description of the Approval Granted by Competent Authority	Exemption from DPIIT's PPP MII order dated 16.09.2020 in terms of the para 14 of the same order for the products (Hardware and Software licenses)

Competent Authority Approval for not opting Make In India Preference : [View Document](#)

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of

total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. 6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
29-08-2023 11:00:00	The pre-bid conference is scheduled to held through Video Conference. The interested bidders are requested to send an email to pv.saiteja@gov.in so that the necessary link shall be shared through email prior to the pre-bid conference.

Blade Server (V2) (12 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Certifications	Blade servers should have Silicon Root of Trust Compliance for firmware security with system lockdown feature to prevent change (or "drift") in system firmware image(s) & prevent malicious modification of firmware	Yes
	Management Features-1	Remoter power On/ Shutdown of server, Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port, Should have virtual Media support with all required licenses, Remote KVM, Server Health Logging, Out of Band Management
	Management Features-2	Secure Boot(Firmware and Bios Level Security), Hardware root of trust/Dual Root of Trust, Server should provide policy based security, Server should provide server intrusion detection

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Management Features-3	Provision for Cryptographic firmware updates, Capability to stop execution of Application/Hypervisor/Operating System on predefined security breach, Secure /Automatic BIOS recovery, Network Card secure firmware boot, In case of any security breach system should provide the lock down feature and also able to revert to last Verified uncompromised server essential firmware, Cloud enabled monitoring and analytics engine for proactive management, Proactive recommendations to eliminate performance bottlenecks and critical events, based on Analytics engine
Configuration	Maximum Number of sockets available on chipset	4
	Number of Cores per Processor	24
	Maximum Number of sockets populated with processor	4
	Processor Series	CASCADE LAKE
	Processor base frequency (GHz)	2.4
	Processor turbo frequency (GHz)	1.0 - 6
	Total Cache (L1+L2+L3) (MB)	16.5 - 64
	Availability of co-processor/GPU	No
	If Yes, Maximum Number of Slots available for Co-Processor/GPU	0
	If Yes, Number of slots populated with Co processor/GPU	0
Connectivity	Total Number of available x16 PCI Slots	4
	FC HBA Dual port card Speed (Gbps)	32
	Dual Port Network Card Bandwidth (Gbps)	20
	Connectivity Ports	FC + Ethernet
	Dual Port Converged Network Card Bandwidth (Gbps)	NA
	Number of Converged Network cards populated	NA

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Number of Network cards populated	2
	Number of FC HBA cards populated	2
Memory	RAM Size	2048.0 (gibibyte)
	RAM upgradable upto	3000.0 (gibibyte)
	Persistent Memory size	0.0 (gibibyte)
	Persistent Memory size upgradable upto	0.0 (gibibyte)
	DIMM Slots (Minimum)	48
Miscellaneous	On Site OEM Warranty (Year)	5
RAID	Raid Offered for SATA SSD	0
	Raid Offered for SAS SSD	1, 5
	RAID Offered for SATA Drive	0
	RAID Offered for SAS Drive	0
	RAID Offered for NL SAS Drive	0
	Speed of RAID Controller Ports (Gbps)	12
	RAID Controller Cache	2
Storage	Type of Hard Disk	SAS, SSD
	Type of Interface for SSD	SAS
	Type of SATA SSD	NA
	SATA SSD Hot Swappable	Yes, NA Or higher
	Total Usable Capacity Offered with SATA SSD using RAID Offered	0.0 (gibibyte)
	Type of SAS SSD	MU
	SAS SSD Hot Swappable	Yes
	Total Usable Capacity Offered with SAS SSD with RAID Offered	1920.0 (gibibyte)
	Type of NVMe SSD	NA
	NVMe SSD Hot Swappable	NA
	SATA drive speed (hot plug or better) (RPM)	NA

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Total Usable Capacity offered with SATA Drive with RAID Offered	0.0 (gibibyte)
	SAS drive Speed (Hot plug or better) (RPM)	NA
	Total Usable Capacity offered with SAS Drive with RAID Offered	0.0 (gibibyte)
	NL SAS drive speed (hot plug or better) (RPM)	NA
	Total Usable Capacity offered with NL SAS Drive with RAID Offered	0.0 (gibibyte)

Additional Specification Parameters - Blade Server (V2) (12 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
(1) Type of Server; (2) Processor Architecture; (3) Processor Make; (4) Processor Series;	(1) Blade; (2) CISC (x86); (3) Intel; (4) Intel Xeon Platinum 8260 (35.75M Cache, 24C, 2.4 GHz/3.1 GHz) 165W
(1) Inband Bandwidth (Gbps); (2) Number of Inband Cards populated; (3) RAM Type; (4) Number of DIMM Slots populated with DDR SDRAM	(1) NA; (2) NA; (3) DDR4RAM SDRAM with ECC; (4) 32
(1) Number of DIMM Slots populated with persistent Memory; (2) Total number of slots available for SATA SSD; (3) Number of Slots populated with SATA SSD; (4) Capacity offered for SAS SSD	(1) 0; (2) 0; (3) 0; (4) 960 Giga Bytes
[1] Capacity offered for SATA SSD; [2] Endurance for SAS SSD (DWPD-Drive Writes Per Day); [3] Total number of slots of available for SAS SSD; [4] Number of Slots populated with SAS SSD	[1] 0; [2] 3; [3] 3 or more; [4] 3

Specification Parameter Name	Bid Requirement (Allowed Values)
[1] Total Number of Slots available for SATA Drive; [2] Number of Slots populated with SATA Drive; [3] Capacity offered per SATA Drive	[1] 0; [2] 0; [3] 0

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Deepak Kumar Singh	110001,Public Financial Management System (PFMS), 3rd floor and 4th Floor, Shivaji Stadium Annexe, Connaught Place, New Delhi	12	90

Chassis For Blade Server (V2) (2 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Specifications	Management software should support integration with popular virtualization platform management software like vCenter, and SCVMM	In Compliance
	Software should support dashboard view to quickly scan the managed resources to assess the overall health of the data center It should provide an at-a-glance visual health summary of the resources user is authorized to view	In Compliance
	Should help to proactively identify out-of-date BIOS, drivers, and Server Management agents and enable the remote update of system software/firmware components	In Compliance

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	System should support embedded remote support to transmit hardware events directly to OEM or an authorized partner for automated phone home support	In Compliance
	Should provide remote firmware update functionality Should provide support for Java free graphical remote console	In Compliance
	The server should support monitoring and recording changes in the server hardware and system configuration	In Compliance
	Management Appliance to provision required compute, memory, OS and application as single package, Management appliance in redundancy (1+1) can be within/external to an enclosure or on multiple connected enclosures with failover and high-availability	In Compliance
	The Systems Management software should provide Role-based security	In Compliance
	Chassis has required number of redundant Ethernet Switches/Modules to provide at least two numbers of ports of 10 Gb/s connectivity, Server to Server communication should be in 1:1 non blocking	In Compliance
	On Site OEM Warranty	5.0 (year)
	Chassis Includes all the accessories so that it can be mounted on an Industry Standard 42U Rack	In Compliance
	The Server Management Software should be of the same brand as of the server supplier	In Compliance
	Server should support agentless management using remote management port	In Compliance
	BIS Registration under CRS of Meity	Yes

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Remote console sharing upto 6 users simultaneously during pre-OS and OS runtime operation, Console replay - Console Replay captures and stores for replay the console video during a server's last major fault or boot sequence	NA
	Chassis offered with redundant converged Switches/ Modules, Server to Server communication should be in 1:1 non blocking	NA
	Chassis is fully populated with fans for cooling with adequate redundancy built in for the entire enclosure & its components	In Compliance
	System remote management should support browser based graphical remote console along with Virtual Power button, remote boot using USB/CD/DVD Drive It should be capable of offering upgrade of software and patches from a remote client using Media/image	In Compliance
	Report Thermal & Power Information on per Server & per Enclosure basis	In Compliance
	Chassis Offered with redundant Ethernet Switches/Modules, server to Server communication should be in 1:1 non blocking	In Compliance
	Chassis is fully populated with Power Supplies Redundancy	In Compliance
	Chassis should have minimum number of interconnects	4
	Ethernet Uplink Bandwidth (Gbps)	160
	FC Uplink Bandwidth (Gbps)	192

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Should support aggregation of multiple enclosures to consolidate data center network connections, reduce hardware and to scale network bandwidth across multiple enclosures, Network traffic should be switched within enclosure aggregation	In Compliance
	Enclosure should support additional drives within enclosure along with a compute module to configure as DAS or software defined storage	In Compliance
	Should support redundant physical appliances to stream the Image with OS & application, Appliances should be configured with failover and high-availability	In Compliance
	Should support provisioning of boot/run storage volumes and deploying OS along with application	In Compliance
	Should support stateless operation with IP addresses assigned to bootable images	NA
	Should support provisioning virtual, physical and container infrastructure from pools of compute, storage and networking resources	In Compliance
	Should have single console provisioning, configuration and management for compute, storage and server side network configuration	In Compliance
	Additional drives Supported within enclosure along with a compute module to configure as DAS or software defined storage	0

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	In case the external / Internal switches/modules are offered to provide connectivity to SAN & LAN, the intermediate interconnect modules should provide 1:1 non blocking architecture for server to server communication	In Compliance
	Centralized Redundant Management solution should be provided, All hardware and software licenses required to enable this should be included whether management system runs as physical or virtual	In Compliance
	Management solution must provide single console for managing all associated components like Servers, raid settings, NIC/HBA cards, IO Modules, Power supplies, Fans, Licenses enabling all feature to be supplied for fully populated chassis	In Compliance

Additional Specification Parameters - Chassis For Blade Server (V2) (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
[1] Group Power Control Group or fully automatic power management system; [2] Form Factor; [3] Size of Blade Server Chassis (RU); [4] Number of Bays available Chassis (Number)	[1] In Compliance; [2] Blades; [3] Max 10 U; [4] 8 or more
[1] Chassis offered with redundant fibre channel switch/modules, Server to Server Communication should be in 1:1 non blocking; [2] BIS Registration number and validity	[1] In Compliance; [2] Yes

Specification Parameter Name	Bid Requirement (Allowed Values)
Additional Specifications 1	[1] Bidder must supply number of Chassis which should be sufficient to accommodate 12 Qty of Blade Servers. [2] Rack Dimension of all server racks at NDC Shastri Park is 600 mm X 1000 mm, so chassis dimension should be such that it should fit in these racks; [3] Running Power of Chassis should not be more than 5 KW
Additional Specifications 2	[1] Power Cables should have either c13 or c19 type of connectors to fit in PDUs at NDC Shastri Park; [2] All existing racks are fitted with intelligent PDUs; new chassis should use existing PDU only
Additional Specifications 3	[1] LC-LC Fiber cables, Cat6 patch cords, SFPs etc will have to be provided for each and every port as per their type.

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Deepak Kumar Singh	110001,Public Financial Management System (PFMS), 3rd floor and 4th Floor, Shivaji Stadium Annexe, Connaught Place, New Delhi	2	90

Buyer added Bid Specific Additional Scope of Work

S.No.क्र.सं.	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
1	Additional Technical Specifications for category "BLADE SERVER". View	Additional Technical Specifications for category "BLADE SERVER". Bidders are required to comply the same for the respective category "BLADE SERVER"	Blade Server (V2)(12)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the

relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

5. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

7. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. **Generic**

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

9. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

10. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

The experience with Government (Central/State/Public Sector) of the bidder only will be considered for the criteria Years of Past Experience/Experience Criteria where ever required in the bid document. Public Listed Company Experience and OEM's experience will not be considered during the evaluation.

All the Twelve (12) Blade Servers along with the requisite number of chassis (as per the offered OEM) are to be delivered, installed and commissioned (if covered in scope of supply) at National Data Centre, 564, IT Park Road, Metro Vihar, Shastri Park, Jagjit Nagar, North East Delhi, Delhi – 110053, India.

11. **Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide

Comprehensive Maintenance Service for next 3 years for the offered products at the rate not more than 10 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Quarterly after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

the maintenance for all the products delivered through the bid/contract for 3 years beyond the original warranty period

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा

जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---