

(E-4950)

C-13011/3/2020-Vigilance-CGA-Part(1) / 472

Government of India
Ministry of Finance, Department of Expenditure
Office of the Controller General of Accounts
(Vigilance Section)

MahalekhaNiyantak Bhawan
GPO Complex, E- Block, INA,
New Delhi-110023
Dated: 30.06.2026

OFFICE MEMORANDUM

Subject: Handling of verified complaints against Senior Accounts Officers – reg.

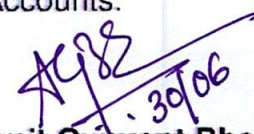
The undersigned is directed to state that instances have come to notice where complaints received against Senior Accounts Officers are being examined and disposed of at the level of field offices.

2. In this regard, it is reiterated that the Controller General of Accounts (CGA) is the Disciplinary Authority in respect of Senior Accounts Officers. Accordingly, any complaint received against a Senior Accounts Officer, once duly verified, shall not be closed or disposed of at the level of Principal Chief Controller of Accounts/Chief Controller of Accounts/Independent Controller of Accounts or subordinate offices.

3. It is, therefore, requested that in all cases of verified complaints against Senior Accounts Officers, the following procedure shall be strictly followed:

- i. The complaint shall be examined and verified at the appropriate level in terms of DoPT's OM dated 09.10.2024 and CVC guidelines;
- ii. After due verification, an Action Taken Report (ATR) along with detailed comments of the field office shall be prepared;
- iii. The verified complaint, along with the ATR and comments, shall be forwarded to the Office of the Controller General of Accounts (O/o CGA) for placing the matter before the CGA for further necessary action;
- iv. No final decision or closure shall be effected at the field office level in such cases.

4. This issues with the approval of Controller General of Accounts.


(Amit Gunvant Bhole)
Sr. Dy. Controller General of Accounts (Vig.)

To

Principal CCAs/CCAs/CAs(I/C)/Jt.CGA (Admn.), O/o CGA

Copy to:-

1. Sr.PPS to CGA,
2. PS to all Addl. CGAs,
3. CC (Pension),
4. Director (INGAF),
5. Sr.AO (ITD) for uploading the same on the website of O/o CGA