

**Government of India  
Ministry of Finance  
Office of the Controller General of Accounts  
Internal Audit Division  
New Delhi-110023**

F.No.Q-18001/29/2020-IAD-CGA/ 12-13

Dated 15.04.2025

**Office Memorandum**

**Sub: Advisory w.r.t Inspections conducted by IAD, O/o CGA**

While conducting the Special Audit/Inspection of some Ministries/Departments, it has been noticed that there are abnormal delays in the finalization of pension cases in some Ministries/Departments for officials retiring on superannuation. Raising piecemeal objections have further contributed to delay in the pension processing system, causing unnecessary hardship to retirees. The same has been viewed very seriously, and it has been informed that necessary administrative/disciplinary action is being contemplated in some cases by the O/o CGA.

2. In this connection, it has been decided that henceforth aspects pertaining to processing of pension cases such as delays, reasons of returning pension cases, piecemeal objections raised, etc., would be assessed during inspection conducted by IAD, O/o CGA.

3. It is requested that all offices may be directed to maintain requisite records for this purpose.

This issue with the approval of the competent authority.

  
**Sr. Accounts Officer (IAD)**

To

1. All Pr.CCAs/CCAs/Cas (I/C) of all civil Ministries.
2. Sr.AO, ITD for uploading on CGA's website.