

No.MF-CGA/ITD-SPC/2014-15/Misc.Matters/37(II)/100

**Ministry of Finance,
Department of Expenditure
O/o Controller General of Accounts
PFMS Division
GIFMIS Vertical**

Mahalekha Niyantrak Bhawan

INA, Delhi-110023

Dated 23.08.2024

Office Memorandum

This is in continuation of this office OM No MF—CGA/ITD-SPC /2014-15/Misc.Matters/ 37(II)/718 Dated 12th March 2024 regarding the helpdesk/ support for various payments, receipts and accounting related modules of the GIFMIS Division, Office of Controller General of Accounts, the updated support e-mail IDs and contact numbers are indicated as below:

Sr. No.	Module Name	Email ID	Contact Number
1.	EIS	Pfms-eis@gov.in	011-24665401 011-24665405 011-24665421 011-24665666
2.	GPF	Egpf-pfms@gov.in	011-24665402 011-24665403 011-24665417
3.	Pension	Pension-pfms@gov.in	011-24665402 011-24665403 011-24665666
4.	PAO / Ebill module - Development	It-d-pfms@gov.in	011-24665201 011-24665414 011-24665241
5.	PAO / Ebill module / Compact/ Gepg - Support	Pao2000@nic.in	011-24665409 011-24665410 011-24665411
6.	Cddo /Works Module	Cddo-pfms@gov.in	011-24665407 011-24665408 011-24665602
7.	Debt Module	debtmodulesgoi-pfms@gov.in	011-24665407 011-24665408 011-24665602
8.	Sampati (E-assets)	eassethelpdesk-pfms@gov.in	011-24665407 011-24665408 011-24665602
9.	Accounts Automation (Appropriation / Finance/ SCT)	helpdesk-annualaccts@gov.in	011-24665532 011-24665651 011-24665604
10.	CAM Reports / Dashboard / Budget Module	reports-itd-doe@gov.in	011-24665532 011-24665651 011-24665604
11.	Bharatkosh (NTRP) / Prkalp(CBDT)	ntrp-helpdesk@gov.in	011-24665637 011-24665470

12.	SNA-SPARSH	helpdesk-snasparsh@gov.in	011-24665637 011-24665470 011-24665605
13.	Treasury Single Account (TSA) / External System Integration for PAO Payments	tsa-helpdesk-cga@gov.in	011-24665477 011-24665598 011-24665406 011-24665505
14.	Indirect Tax Refund (IGST/GST/Duty drawback)	rev.refund-pfms@gov.in	011-24665399 011-24665416
15.	Master Module (PAO & DDO) Codes) CGA Website	Sys@nic.in	011-24665415 011-24665417 011-24665399
16.	Budget Module	Itd-pfms@gov.in	011-24665532
17.	EPS	Eps-pfms@gov.in	011-24665499 011-24665404

All field offices are requested to address the related queries to concerned e-mail IDs and phone numbers.



Sr. Accounts Officer (GIFMIS)

To

All Pr.CCAs/CCAs/CAs with Independent charge.

Copy to:

1. PPS to CGA
2. PS to Addl.CGAs/PFMS
3. PS to Jt.CGAs/ PFMS
4. PS to Dy.CGA/PFMS