File No. I-17008/2/2023-ITD-CGA/e-12639/≤¬З Ministry of Finance Department of Expenditure Controller General of Accounts Public Financial Management System (GIFMIS Vertical)

Dated- 02.01.2026

OFFICE MEMORANDUM

Sub- Introduction of new functionality for uploading of documents and entering of remarks at DDO Level- reg.

This is regarding roll out of a new functionality wherein the DDO Users shall be able to enter remarks and upload documents at the time of bill generation while processing bills in PFMS for both the modes viz. E-bill and Non E-bill.

- 2. Accordingly, for ease and convenience of DDO Users, this new functionality has been developed in PFMS in both the modes viz. E-bill and Non E-bill wherein the DDO Users shall be able to upload document and enter remarks at the time of bill generation.
- 3. The said functionality is currently optional in nature with flexibility to either upload the document or enter the remarks for bill generation. Further, the functionality is also available when the bill is returned by the PAO to DDO and DDO needs to reply back to the observations made. A handout/User Manual has been prepared in this regard which is enclosed for ready reference.
- 4. All the Pr. CCAs/ CCAs/CAs (I/C) are therefore requested to give wide publicity of this new functionality in their Ministries/Departments and sensitize the concerned users accordingly.

This issues with the approval of competent authority.

Encl.: As Above.

Senior Dy. Controller General of Accounts
GIFMIS, O/o CGA

To:

All Pr. CCAs/CCAs/CAs (with independent charge)

Copy for information to:

- 1. PS to Addl. CGA (PFMS), O/o CGA
- 2. Sr. Accounts officer, GIFMIS, for uploading on the website of CGA.

Public Financial Management System

User Manual

for

Document Uploading and Remarks facility at DDO User

Controller General of Accounts

December 2025

Table of Contents

Gu	idelin	nes for Uploading Supporting Documents in the E-Bill System at DDO User Level .	3
1.	Cla	aim Processing by Claimant Error! Bookmark not d	efined.
2.	Cla	aim Submission to PD Maker for Further Processing Error! Bookmark not d	efined.
3.	Cla	aim Submission for Approval by PD Checker Error! Bookmark not d	efined.
4.	App	proved e-Sanction Submitted to DDO for Bill Generation	4
5.	e- E	Bill submitted to PAO (Pay & Account Office) for Bill Payment	11
5	5.1	Bill Distribution Clerk (BD)	11
5	5.2	Dealing Hand (DH)- Precheck	11
6.	Ret	eturn e-Bill Flow at PAO User Level	14
7	Ret	turn e-Rill Flow at DDO User Level	15

Guidelines for Uploading Supporting Documents in the E-Bill System at DDO User Level

This document provides comprehensive guidance on using the newly introduced functionality in the E-Bill Module, which allows DDO (Drawing and Disbursing Officer) users to upload all necessary supporting documents and enter relevant remarks simultaneously during the bill generation process.

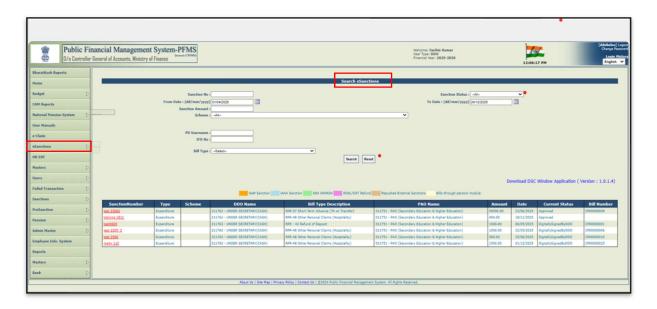
This feature is designed to streamline and speed up bill processing by removing the earlier requirement of returning bills for missing documentation Previously, if any required document was not attached, the bill returned by PAO to DDO, had to be returned to PD Maker for answering any queries to PAO Observations .With this enhancement, DDO users can now upload pending documents from their end, add clarifying remarks, and generate the bill without any need for return. The bill can then be forwarded for further processing in a smooth manner.

By providing facility for document upload and remark entry into a single workflow, the system ensures efficiency, transparency, and accuracy in bill processing. DDO Users can instantly address document gaps, reduce back-and-forth communication, and maintain clear records through remarks.

The earlier process flow remains the same viz. Claim Generation, Sanction Creation and Approval and further Digital Signing of Sanction by PD Checker. As and when the Sanction is Digitally Signed by the PD Checker, the Sanction lands at DDO Level.

- 1. Approved e-Sanction Submitted to DDO for Bill Generation
- The DDO user will search for the e-sanction

eSanction>> Manage Sanction



Once the e-Sanction are available, DDO user will click on the e-sanction (bill) no.
to verify the attached documents through e-Document hyperlink on right side,
vendor name and bank details via (Vendor hyperlink).



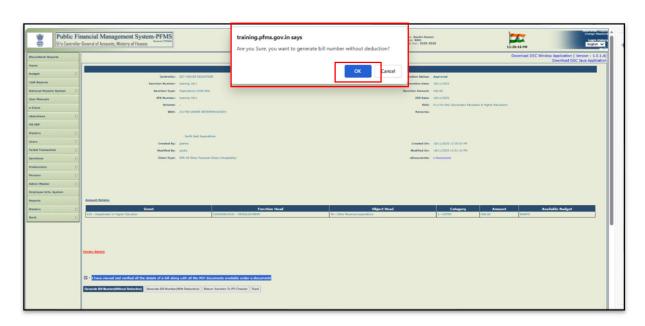
 Before generating the bill, the DDO user must check the (mandatory check box) box confirming "I have reviewed and verified all e-bill details along with the PDF documents available under e-documents."



- Click on the available option for bill generation
 - ✓ Generate Bill Number (Without Deduction)
 - ✓ Generate Bill Number (With Deduction)
 - ✓ Return Sanction to PD Checker
- When DDO select the option Generate Bill Number (Without Deduction)
 - ✓ Click on Generate Bill Number (Without Deduction)

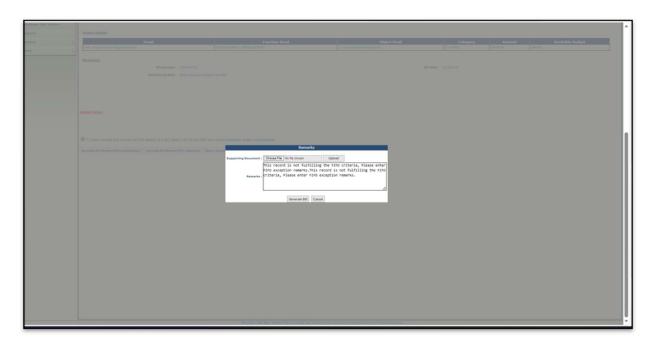


✓ A **confirmation message box** will appear on the screen asking DDO user to confirm the action. Press **OK** to proceed.

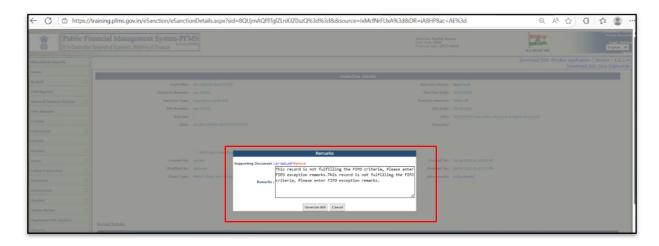


Subsequently, a Remarks box will appear on the screen with two fields:

- 1. **Supporting Documents** includes an option to upload relevant documents /files.
- 2. **Remarks** allows the user to enter appropriate remarks related to the bill.



• The DDO user can now upload the required supporting documents and enter any relevant remarks before proceeding with bill generation.



- When DDO select the option Generate Bill Number (With Deduction)
 - ✓ Click on Generate Bill Number (With Deduction)



✓ The option for uploading supporting documents and the remarks box will
appear under the Deduction Details section. DDO user can upload required
supporting document and add remarks if any.

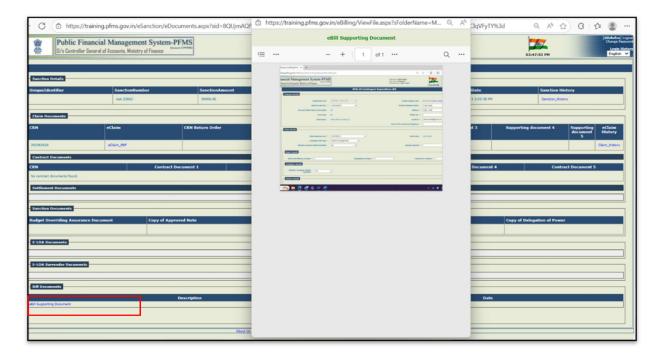


✓ Before generating the e-Bill, the DDO user must check the (mandatory check box) box confirming "I have reviewed and verified all e-bill details along with the PDF documents available under e-documents." And then e-bill number generated (e.g. CP000000009).

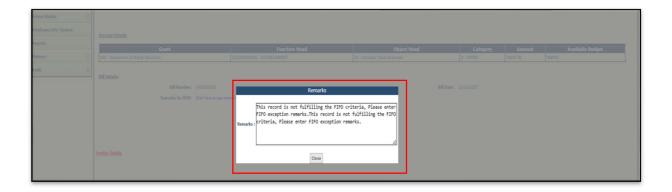


✓ The DDO user can view the uploaded document under *e-Documents* section

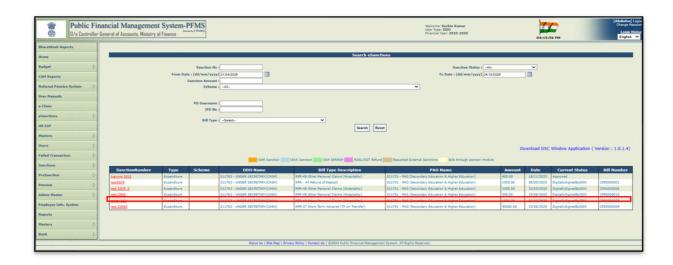




✓ View the entered remarks under the Bill Details section, as 'Remarks By DDO." by clicking on the hyperlink



 The DDO reviews, certifies, and generates the e-Bill, then digitally signs the e-Bill PDF. Once the digital signature is applied, the bill status updates to "Digitally Signed by DDO".



Note:

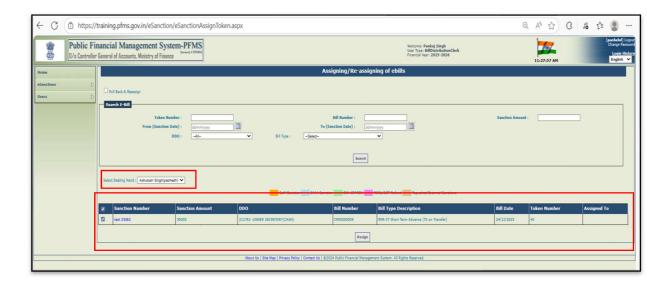
• This additional feature is provided for DDO user convenience. Uploading documents and adding remarks are optional. If not required, these fields can be skipped individually or together, and the bill can still be generated. These options are not mandatory and are available based on the specific requirements of the bill for the DDO user.

2. e- Bill submitted to PAO (Pay & Account Office) for Bill Payment

The process begins after submission of digital signed e-bill by the DDO at PAO Level for payment process. The following process is used by the PAO (Pay & Account Officer) for payment of e- bill at each user defined as mentioned.

5.1 Bill Distribution Clerk (BD)

- ✓ Once the bill is submitted by DDO, it is available at Bill Distributor (BD) at the Pay and Accounts Office (PAO).
- ✓ Token no. is also automatically generated for the e- bill submitted by DDO.
- ✓ The BD is distributing the bill to the appropriate sections (DH) within the PAO for further processing.



5.2 Dealing Hand (DH)- Precheck

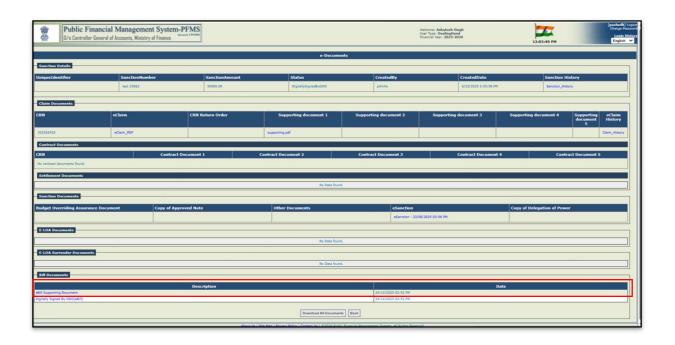
✓ The Dealing Hand receives the e-bill assigned by the Bill Distributor and verified the bill and sanction along with the submitted supporting document.

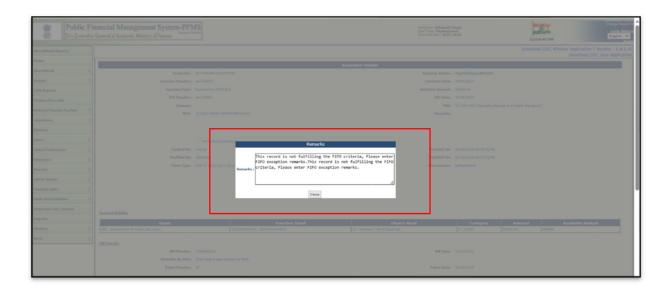


✓ The Dealing Hand has also reviewed and verified the remarks and supporting documents uploaded by the DDO.



✓ By clicking on the 'e-Documents option, the Dealing Hand user can view the supporting documents uploaded by the DDO. Additionally, using the "Remarks by DDO" hyperlink, the user can review the remarks entered by the DDO.



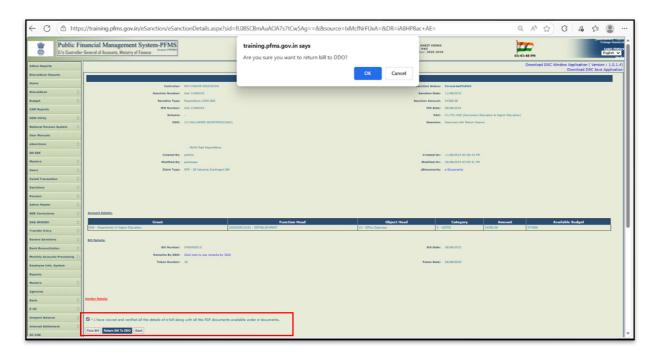


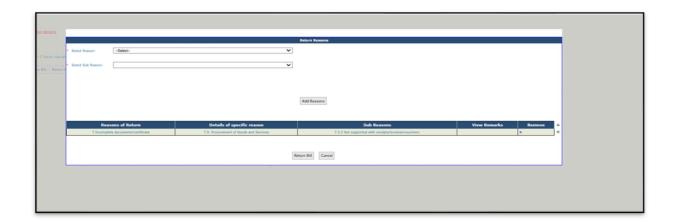
The same verification process will apply at both Assistant Account Officer (AAO) user and Principal Account officer (PAO) user levels. Users will also be able to view DDO remarks and supporting documents along with other supporting documents. The bill

payment process remains unchanged and follows the same workflow as the existing e-Bill module.

3. Return e-Bill Flow at PAO User Level

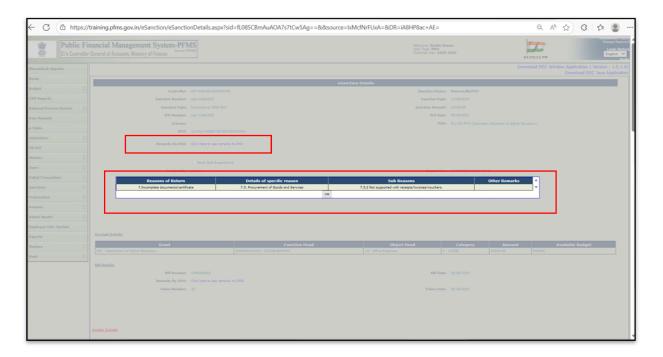
✓ Based on the verification and review of e-Bill/Sanction, if the PAO user finds any information incorrect or missing, user will return the bill after selecting the check box "I have viewed and verified all the details of e-Bill along with all the PDF documents available under e-documents." DDO user along return reason with digitally signed return order.



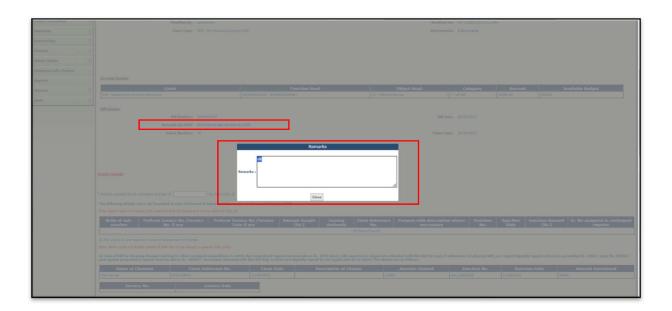


4. Return e-Bill Flow at DDO User Level

✓ When a bill is returned with a reason from the PAO user level, the DDO user needs to check the return remarks. Additionally, using the "Remarks by PAO" hyperlink, the user can review the remarks entered by the PAO for return.

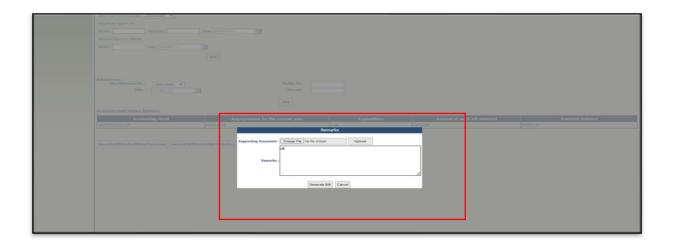


✓ Please note that any old supporting documents and remarks added during the initial bill generation process will visible but not be editable at the DDO user level at this time.



✓ If a DDO user wants to reprocess an e-Bill, they must upload the required supporting documents and provide new remarks (as per the PAO's return requirements) before reprocessing the bill for payment.



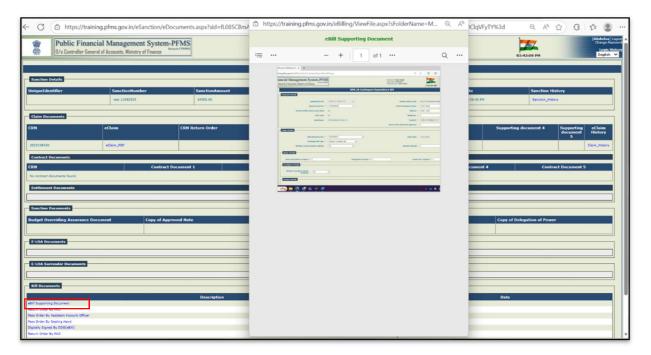


- ✓ With this new facility, the DDO user can upload the required supporting documents and add new remarks directly, without returning /sending the e-Bill back to the sanctioning authority (PD checker).
- ✓ When new supporting documents and remarks are uploaded, they will not be appended to the previous ones, instead the old supporting documents and remarks are automatically removed.
- ✓ If the DDO user wants to retain the previously uploaded supporting documents and remarks, the old and new remarks are to be combined. Similarly, all the supporting documents viz. old and new are to be scanned together, so that all records are available at their end before submitting e- bill for further processing.

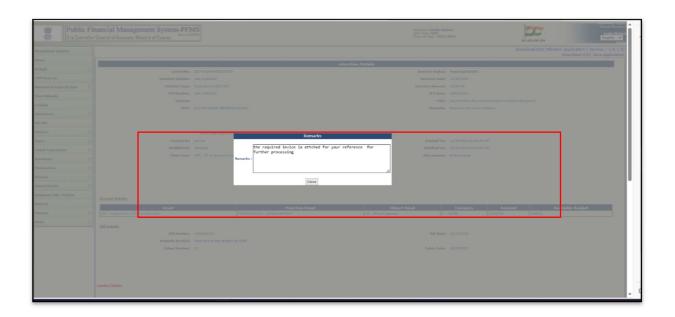




✓ User can view the new uploaded document under *e-Documents* section mentioned as e- Bill Supporting Document.



✓ User can also view the new remarks under "*Remarks by DDO*" hyperlink.



Note-

- a) The aforementioned functionality has also been extended to the DDO User in case of processing of bills in Non-E-bill Mode viz. Physical mode.
- b) In case of CDDO/ NCCDO Flow- DDO maker is able to upload the supporting document along with the remarks at the time of bill generation with/without deduction and both remarks/ documents are visible at all further levels CDDO/NCDDO maker, CDDO checker, NCDDO/CDDO admin