

Ministry of Finance/वित्त मंत्रालय
O/o Controller General of Accounts/महालेखा नियंत्रक कार्यालय
Mahalekha Niyantarak Bhawan/महालेखा नियंत्रक भवन
E-Block, GPO Complex, INA/ब्लॉक-ई, जी.पी.ओ. काम्प्लेक्स, आई.एन.ए.
New Delhi-110023/नयी दिल्ली- 110023
ईमेल : sao-rbd@nic.in, दूरभाष संख्या: 011-24665382/383

सं. R-18006/1/2019-GBA-CGA/E.524/283-288

दिनांक: 12th जून, 2026

Office Memorandum

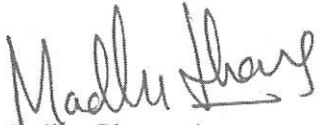
Subject: Government Business – Advisory issued in light of recent incidents of Fraud in Government Accounts – reg.

Attention is invited to the need for strengthening security and communication protocols in Government Bank accounts maintained by Ministries/Departments and their subordinate offices.

2. It has been observed that in certain cases, e-mail IDs registered in Government Bank accounts are not official Government domain e-mail IDs. Such practice may increase the risk of unauthorised changes, compromise communication channels and expose Government accounts to potential fraud and financial loss.
3. In order to enhance the security of Government Banking operations, all Ministry/Departments are requested to comply with following guidelines:
 - i. All Ministries/Departments are requested to review the details of their Bank accounts maintained with accredited Bank(s)/nodal Bank(s),
 - ii. The e-mail ID registered with the account opened in accredited Banks/nodal Banks must be an official Government domain e-mail ID of the concerned office/authorised official and all communications with Banks through e-mail are undertaken only through the Government domain e-mail IDs registered with the Bank;
 - iii. The mobile number of the authorised signatory/authorised official is correctly updated in the Bank account records; and
 - iv. Any outdated, personal or non-Government e-mail IDs registered in the account are replaced with the appropriate Government domain e-mail IDs at the earliest; and
 - v. Coordinate with the concerned Bank branches for carrying out the necessary updation.
4. Ministries/Departments may issue suitable instructions to all attached/subordinate offices, Pay and Accounts Offices and other field offices/programme divisions under their administrative control for strict compliance with the above directions at earliest.

5. This may be accorded due priority and compliance in this regard may be intimated to this office by 31st July 2026.

This issues with the approval of the Controller General of Accounts.


(Madhu Sharma)

Sr. Dy. Controller General of Accounts (GBA)

To,

1. All Pr. CCAs/CCAs/CAs In-charge of Ministry/Department
2. The Head of Accounting Organisation of all Non-Civil Ministries/Departments viz. Posts/Telecommunications/Defence/Railways
3. The Secretary (Finance) of all the States.
4. CGM, DGBA, RBI, Mumbai.
5. The head of Government Busniess Department of all Agency Banks.

Copy to:

1. Sr. AO (ITD), O/o CGA, with the request to upload this OM on CGA's website.