Points raised in Training on PFMS (Non-Plan) for ACAs/DyCAs conducted on 11th & 12th February, 2016

Issues (Under Process/Resolved)

1. **In PFMS, there is no provision available for entering "Revised Estimates". How much time PFMS will take to provide a provision for entry of Revised Estimates, and till that time how the same will be entered?**

   Reply: The provision has been made available on live.

2. **Signatory 1 is not competent to make payment amounting to Rs. 10 lacs and above. In PFMS, this limit has not been fixed, in absence of which, Signatory 1 is able to sign a pay file for amount exceeding the monetary limit prescribed for his level. Till the time this issue is resolved by PFMS, banks may be directed to monitor this limit.**

   Reply: The provision is under testing on UAT. Both limits for Signatory 1 and Signatory 2 will be fixed and the user will not be able to tamper this.

3. **In case the budget has been exhausted, there should be a clear colour coding and appropriate message in PFMS for indicating the same to avoid making payments exceeding the budget. At present, this is indicated by showing ("-") minus sign against the amount which is not even clearly visible.**

   Reply: The provision is under testing on UAT.

4. **In PFMS, in case a bill which requires to be returned due to any observation, but passed by mistake by PAO level user, same is not available for cancellation. A provision is required to be made available in PFMS for cancellation of bill after passing of same by PAO user (as is already available in COMPACT under the option "E-payment Cancellation".**

   Reply: The provision is under testing on UAT by the Development Team.

5. **In PFMS, when a print out of Bill is taken by DDO, it shows the Gross Amount of Bill, total amount of deductions and the net amount of bill. It does not show the vendor wise and head wise details of deductions.**

   Reply: Bill format is being revised.

6. **Budget Figure as shown in PFMS is not authentic which may lead to incurring of expenditure exceeding budget.**

   Reply: PFMS team is aware of the problem. It is being rectified.

7. **A Report should be made available in PFMS for showing the data regarding "Returned Bills".**

   Reply: Report is being developed.

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MISCELLANEOUS ISSUES

1. **Report for failed electronic transactions should appear immediately.**

   Reply: Failed transaction appears immediately as soon as the scroll for failed payment is submitted by bank and consumed on PFMS. Delay may be on part of bank in submitting the scrolls for failed payments.

2. **From October, 2015 onwards, service tax is to be deducted on account of "Swachh Bharat". At present, vendor is asked to deposit the tax directly. There should be a provision made available in PFMS itself to enter the deduction of service tax on account of "Swachh Bharat".**

   Reply: As per Service Tax Act, Service tax deducted on account of "Swachh Bharat Cess" should not be deducted at source. Hence, no provision has been made available in PFMS. Therefore, the vendors may continue to follow the existing procedure of depositing the said tax directly.

3. **Issue of delayed Payment should be resolved at the earliest.**

   Reply: PFMS is already aware of the problem being faced by the beneficiaries as well as PAOs on account of delay in crediting the payment in payees' accounts. Efforts are being made to resolve the issue as soon as possible.

4. **Issue of slow speed in processing of various forms should be resolved at the earliest.**

   Reply: PFMS team is making efforts to sort out the problem as soon as possible.

5. **Provision for processing of LOAs by Railways, Defence, Department of Posts etc. to DGS&D is not available in PFMS.**

   Reply: As per para 8.15.4 of CAM "***where a Central Government Department rendered the supplies or services, the settlement will be done in cash. The cheques received by it from the State Government that received the supplies will be presented to its Accounts Officer for encashment and credited to the proper head of account***".
   Since the provision for issuing LOA in this case, is not allowed as per CAM, hence the same has not been made available in PFMS).

6. **ACA, Chennai raised an issue that in some of the systems with CGA's VPN, PFMS portal is being blocked, though on some systems they are able to open it.**

   Reply: By installing Anti-virus on the system, this problem can be sorted out.

7. **PFMS is still in development stage and regular developments are taking place on day to day basis. In order to keep the PAOs updated with the latest developments, PAOs should be notified of these on weekly basis.**

   Reply: Feedback is appreciated. New developments taking place in PFMS will be updated on CGA's Website at regular intervals.

8. **User Manual should be made user wise and topic wise. Including all the topics in a single manual has made it lengthy and users find it time taking to go through the whole document to reach to the portion pertaining to their field of working.**

   Reply: User Manual has been made chapter wise. User can refer to index of manual to see the page numbers pertaining to the portion of their requirement.

9. **In OT-22, "Date of Bill received by DH" in respect of bills passed through COMPACT is not being reflected.**

   Reply: The report shows "Date of Bill received by DH" in respect of bills which have been passed through PFMS only.

10. **A user id is required to be created for user type of CA/CCA/Pr.CCA to view the reports.**

    Reply: Provision is already available in PFMS. User id can be generated from page at link "Register MIS Report Users". The user id is required to be approved by PFMS.

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Issues to be dealt by Development Team

1. **There is no provision available in PFMS for Report/Register for Suspense Heads (DDRS Heads).**

   Reply: Point noted by Development Team.

2. **Processing of Challan is available at single level viz. Dealing Hand only. Only the Challans with status as variance are available at AAO level under the option "Unreconciled Challans". Processing of Challans should be made available at all three levels in PFMS.**

   Reply: While processing of Challan form, if the form is made available at AAO level also, DDO will not be able to fill the Challan and take the print out to deposit in bank till the time AAO has not verified the same. Hence to relax the dependency on PAO while depositing the Challan by DDO, AAO user is not involved.

   Moreover, these entry forms have been provided for the interim period only till the time Bharat Kosh is implemented.

3. **When a returned bill is again presented for payment by DDO in PAO, it shows only the status as 'returned". It should also reflect the original entries e.g. reason of return etc.**

   Reply: Point noted by Development Team.

4. **Why does fluctuation in data appear when the same report is viewed for same period but on different time intervals?**

   Reply: Specific case required.

5. **Due to non-availability of two levels for Program Division user, he is forced to share the password with his dealing assistant as lot of data entry work is required to be done at PD level. However a security issue involved due to sharing of password is a major concern here. Two levels for "PD Maker" and "PD Checker" should be made available at the earliest to resolve this issue.**

   Reply: Point noted by Development Team.

6. **In certain PAOs (e.g. PAOs of M/o Home Affairs) , there are more than one Pay & Accounts Officers who are dealing with different types of work and are required to sign the payments pertaining to their respective sections viz. Precheck, Pension, GPF etc. How to deal with this situation as at present, only one Signatory 1 and one Signatory 2 are activated at a time. Provision should be made available for allowing more than one signatory of each type at a time.**

   Reply: Point noted by Development Team. Provision needs to be provided only to specific identified cases.

7. **Report OT-22 "Sanction Epayment Details Status" does not show the details of transactions which were "Reissued" or "Permanently Cancelled".**

   Reply: Point noted by Development Team.

SUGGESTIONS

8. **Provision should be made available in PFMS for making payment in Foreign Currency.**

   Reply: More inputs required.

9. **A Report is required at CA/CCA/Pr.CCA level users which they can further forward to CGA on weekly basis.**

   Reply: Format of Report required

10. **"*Program Division*" (PD) is not an appropriate nomenclature for user who is competent to issue sanctions. It should be changed to "*Sanction Issuing Authority*".**

    Reply: Needs to be discussed with Development Team.

11. **At Pay & Accounts Office level, the term "*Sanction*" should be replaced with "*Bill*".**

    Reply: Needs to be discussed with Development Team.

12. **Three level Hierarchy (DH, AAO & PAO) should be followed in processing of all the forms in Pay & Accounts Office.**

    Reply: Pointed noted by Development Team. Provision to be checked from CAM.

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